

tikit

an  advanced company

Tikit P4W Hosting & Managed Services

Advanced's Managed Hosting services provide a secure, high performance, operating environment for Tikit P4W. The service is delivered from UK data centres and is monitored and managed 24/7 to give you complete peace of mind.



Practice & case
management

As a user of Tikit P4W, you have access to Advanced's Managed Hosting services that have been designed to provide a modern, secure, reliable infrastructure.

Technology is a major driving force for the business world today. This dependence on tech as the route to transform is taking place throughout every organisation and industry sector. Hosting Tikit P4W with Advanced will provide you with a single point of service and support. The hosting services are designed to be the right size and cost for your current needs, whilst maintaining the flexibility you need to free up valuable resources to focus on your core business.

Benefits of Advanced Hosting

- Accessible – 24 hours a day, 365 days a year, allowing for enhanced levels of availability and access from any location.
- Assured security – ISO27001:2013. All management and support functions performed in line with Advanced's ISO27001:2013 certified security management framework.
- Full system management – one point of contact, one SLA for availability.
- Rapid implementation – allowing for a fast return on investment.
- Data centres – secure, flexible and scalable infrastructure in Tier-3 aligned, geographically dispersed UK data centres, ensuring your systems are available, secure and accessible at all times in a fault tolerant environment.
- Predictable monthly charges – Reducing unforeseen and unpredicted opex fees.
- Comprehensive managed backup – ensuring your data is always protected.
- SLAs – for uptime, service desk and support ensuring you receive the service you have contracted for.

Technical benefits

- Access to the latest high performance technology.
- Protection of data and investments through the removal of single points of failure.
- Consistent IT support services with physical access to server data centres and infrastructure.
- All aspects of Advanced Hosting are fully managed.
- Advanced Hosting takes care of all capacity management, allowing services to grow unconstrained.
- Advanced Hosting is delivered out of energy efficient, fault tolerant data centres, providing environmental benefits compared to running server rooms all over the country.
- Advanced Hosting services are delivered in accordance with ISO27001:2013 controls ensuring security risk mitigation.

Commercial benefits

- Centralised hosting saves the cost of running multiple disparate server rooms.
- No overheads for:
 - Infrastructure renewal, such as the software and hardware that make up the service.
 - Facilities (power, cooling, physical space).
 - Insurance.
 - Staff to maintain 24/7.
- Future proofing through scalability and unrivalled access to the Advanced developers, product managers and partners.
- Easily defined, whole life, costs over a contract term, unlike on premise that can incur unexpected, unforeseen or unpredictable costs.

Security

Our security services keep your business protected while maintaining legislative and compliance requirements. A good security strategy goes beyond services and controls in order to protect your business' intellectual property. The best strategies demonstrate that you have the correct mechanisms in place to protect your customers, and our security services do this. For full protection, Advanced can scale your services to a zero-trust model, which is the strictest protection for your applications, data and controls. This can be backed up by regular testing as well as regulatory and compliance assessments. Our Perimeter Security Service provides a pre-emptive approach to network security that adds an essential layer of network threat detection and prevention, protecting your organisation from a wide range of cyber-attacks.

Connectivity

Connectivity is critical to any complete managed services solution. At Advanced, the data centres have a fully diverse fibre duct infrastructure that meets most of the fibre owner / operators in the carrier market. Having these fibre owners in the data centres ensures that we can easily connect with every other possible carrier or related supplier. We support direct connectivity to multiple carriers for WAN services, and internet services.

Why Advanced Managed Hosting?

- Advanced will provide you with an integrated managed solution delivering predictable performance.
- Single point of contact for your Tikit P4W applications and outsourced IT services, offering a true one-stop support solution.
- Service choices based on performance requirements & desired investment level across disaster recovery, availability and recovery point objectives.
- Secure, always on environment that is accessible from anywhere.
- Provides you with proactive & correlated management.
- Delivers a proof of service via SLAs.
- Financially, you have access to a scalable model, giving you cost transparency and predictability.
- A unique end-to-end solution for your applications and infrastructure.
- Our services are deployed in reliable, stable & fault-tolerant environments with ongoing investment.
- Enhanced implementation timescales compared to traditional on-premise deployment.

Why Tikit?

Knowledge. Tikit provides unparalleled knowledge of the legal sector.

Experience. We have accumulated unrivalled experience of deploying practice and case management systems in the legal sector.

Support. Tikit Tikit P4W is backed by an ISO9001 certified support



To find out more, talk to a member
of the Tikit team today.

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