

Fast-growing firm Keystone Law, leverages ndSync™ to complement progressive technology strategy

Keystone Law has announced the integration of ndSync™ in order to enhance usability and facilitate agile working

Now the largest dispersed law firm in the UK, access to content regardless of location or Internet access is increasingly critical to Keystone, in order for the business to continue delivering optimal service to its clients. The challenger brand recently selected and deployed NetDocuments for cloud-based document and email management, integrating the cloud-based platform with Keystone Law's proprietary intranet, KeyedIn. KeyedIn connects individuals across the firm regardless of location, facilitating a seamless integration between all systems - including financial, time and billing, practice management and the cloud-based DMS.

Until now, Keystone's greatest challenge has been providing access to client and matter-related information while its senior lawyers are travelling or in remote areas of the country with poor internet capabilities. In addition to the connectivity challenges of a remote workforce, the firm's rapidly expanding practice areas and national office hubs increasingly require both internal and external collaboration.

So when it came to exploring a technological solution to this challenge, the ability to securely share and collaborate on documents, with or without Internet access and across devices, was a critical factor behind the firm's final choice.

Maurice Tunney, IT Director at Keystone Law, commented on the firm's decision to adopt ndSync™:

"While Keystone Law has a very progressive approach to technology adoption, security and compliance remain critical aspects of our strategy. We needed a device synchronisation and collaboration solution that would allow for offline access across devices. Ensuring that content remains secure, compliant and in sync with the firm's central repository. ndSync offered by NetDocuments delivered on all fronts and is included in the cloud-based DMS platform. Its Dropbox-like functionality, coupled with administrative features, Mobile Device Management (MDM) capabilities, remote device wiping, bi-directional synchronization across devices, and offline access means our personnel are always able to access their content and collaborate with clients in an efficient and timely manner. NetDocuments continues to deliver on innovation and usability for its global service above and beyond other vendors in the legal space – which is precisely why we partnered with them."

With ndSync deployed, Keystone Law professionals can map matter content, folders, and documents to a PC, Mac, or any mobile device. Bi-directional synchronization allows for the creation of content on any device, which is then synchronized with the cloud repository and across any other linked devices. Collaboration is facilitated within practice teams who can simply synchronize matter workspaces or folders.

"Enterprise technology should meet the firm's and clients' needs for robust information governance and stringent security requirements, but should also cater to the individual, allowing them to work the way they and their clients want to. The NetDocuments' platform masterfully combines a world-class enterprise security and compliance infrastructure, while delivering the personal productivity tools that allow our people to work anytime, anywhere, and across any device," Tunney concluded.

[To read more about the Tikit NetDocuments partnership click here.](#)

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